

Driver Volunteer

Time Commitment	We are looking for a commitment of ideally one day a week excluding Fridays to pick patients up from home at about 9.30am and returning about 3pm. The times needed can vary though and flexible availability would be very helpful.
Location	This role will involve picking patients up in the morning, from the Southend, Castle Point and Rochford area and taking them to Fair Havens Hospice in Southend and back to their home again in the afternoon
About Us	 Havens Hospices provides palliative nursing and supportive care to adults and children living with complex or incurable conditions. Havens Hospices is committed to safeguarding patients and their families, visitors, staff and volunteers. The recruitment of all staff, volunteers and trustees is robust and follows principles for Safer Recruitment. Our Values Care and Compassion Commitment Community Courage Integrity
Benefits of volunteering	 Meet new people Try something new Be part of your local community Learn a new skill or experience Increase confidence and self esteem Improve employment prospects Be part of a team Move towards making a career change Use your skills to benefit others Give you a purpose or routine Training in a key industry skill Evidence suggests that volunteering has a positive impact on your health and wellbeing.
What we offer you	Named Volunteer Coordinator to support you in your role



	 Induction and 'on the job' training as required
	Volunteer Charter which demonstrates our commitment to
	volunteers
	Agreed out of pocket travel expenses
	Recognition in the form of thank you events
	Certificate of volunteering (on request)
What the role involves	Providing efficient and safe transport for patients on a regular
	and/or ad-hoc basis from various locations around Southend,
	Castle Point and Rochford
	Any other reasonable duties designated by the Volunteer
	Coordinator
Skills, experience and qualities	• You will need a full and clean driving license (a copy will need to be
required for the role	taken for Havens Hospices to keep on file)
	• Have a safe and reliable car, that is suitable to transport patients in
	• On an annual basis, providing driving documents to show your car is
	roadworthy, taxed and insured for business use
	• You will be in good health and have a responsible, reliable and
	mature attitude
	Good communication skills
Recruitment process	Application form
	Informal interview
	ID verification
	DBS – Enhanced
	Two references
	Recruitment paperwork
	Induction session
	• e-learning training (paper based available if not computer literate)
	and Workbook
What we require from our	Satisfactory recruitment checks
volunteers	Respecting and adhering to the charity's Values
	• Following the guidelines, policies and procedures of the charity
	• Carrying out your role to the best of your ability, enthusiasm, and
	professionalism
	• Being reliable and committed, giving as much notice as possible if
	you are unable to attend your shift
	• Participating in training deemed relevant for your volunteer role,
	within the agreed timeframes
	• Maintaining confidentiality of charity information and adhering to
	GDPR (data protection) regulations



Volunteer Services Team contact	01702 426237
details	volunteering@havenshospices.org.uk
	www.havenshospices.org.uk/volunteering

Every one of us Making every day count. Registered Charity Number 1022119