



Havens
Hospices



Equality, Diversity and Inclusion

Policy

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Version: 2.0

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Making every day count



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Document Control

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Audience

Intended Audience: (To be completed / confirmed by the Document Owner (or responsible directorate) to indicate who should see this document)	<input checked="" type="checkbox"/> All Staff <input checked="" type="checkbox"/> All Volunteers
Mandatory Reading: (To be completed / confirmed by the Document Owner (or responsible directorate) using the Mandatory Policy Codes list. Do not list who not to include)	n/a

Version History

Version Number	Date of Issue	Detail of Changes
2.0	19/05/2021	Reviewed and updated document, to include the Hospice commitment.

Associated Documents

These documents should be referenced in conjunction with this procedure:

- Grievance procedure.
- Disciplinary procedure.
- Protection from Harassment Act 1997.
- Equality Act 2010.
- Bullying and Harassment Policy.

“Havens Hospices”, “The Hospice” refers to Havens Hospice, the Charity, which incorporates the services of Fair Havens, Little Havens and The J’s Hospice.

Havens Hospices is committed to keeping the vulnerable adults and children we care for safe. Our approach is laid out in our Safeguarding policy, and everything we do is guided by this. Therefore, this policy should be read in conjunction with our Safeguarding policy, and any potential safeguarding issues should be given due consideration.

1. Purpose

Havens Hospices is committed to encouraging equality, diversity and inclusion among our workforce, and eliminating unlawful discrimination.

The aim is for our workforce to be truly representative of all sections of society and our patients, and for each employee to feel respected and able to give their best.

The Hospice - in providing goods and services - is also committed against unlawful discrimination of patients and their families, customers or the public.

The policy's purpose is to:

- Provide equality, fairness, and respect for all in our employment, whether temporary, part-time, or full-time.
- Not unlawfully discriminate because of the Equality Act 2010 protected characteristics of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race (including colour, nationality, and ethnic or national origin), religion or belief, sex, and sexual orientation.
- Oppose and avoid all forms of unlawful discrimination. This includes in pay and benefits, terms and conditions of employment, dealing with grievances and discipline, dismissal, redundancy, leave for parents, requests for flexible working, and selection for employment, promotion, training or other developmental opportunities.

2. The Hospice commits to.

- Encourage equality, diversity, and inclusion in the workplace as they are good practice and make business sense.
- Create a working environment free of bullying, harassment, victimisation, and unlawful discrimination, promoting dignity and respect for all, and where individual differences and the contributions of all staff are recognised and valued.
- This commitment includes training managers and all other employees about their rights and responsibilities under the equality, diversity, and inclusion policy. Responsibilities include staff conducting themselves to help the organisation provide equal opportunities in employment, and prevent bullying, harassment, victimisation, and unlawful discrimination.
- All staff should understand they, as well as their employer, can be held liable for acts of bullying, harassment, victimisation, and unlawful discrimination, in the course of their employment, against fellow employees, customers, suppliers and the public
- Take seriously complaints of bullying, harassment, victimisation and unlawful discrimination by fellow employees, patients and their families, customers, suppliers, visitors, the public and any others in the course of the organisation's work activities.

- Such acts will be dealt with as misconduct under the organisation’s grievance and/or disciplinary procedures, and appropriate action will be taken. Particularly serious complaints could amount to gross misconduct and lead to dismissal without notice.
- Further, sexual harassment may amount to both an employment rights matter and a criminal matter, such as in sexual assault allegations. In addition, harassment under the Protection from Harassment Act 1997 – which is not limited to circumstances where harassment relates to a protected characteristic – is a criminal offence.
- Make opportunities for training, development, and progress available to all staff, who will be helped and encouraged to develop their full potential, so their talents and resources can be fully utilised to maximise the efficiency of the organisation.
- Decisions concerning staff being based on merit (apart from in any necessary and limited exemptions and exceptions allowed under the Equality Act).
- Review employment practices and procedures when necessary, to ensure fairness, and update them and the policy to take account of changes in the law.
- Monitor the make-up of the workforce regarding information such as age, sex, ethnic background, sexual orientation, religion or belief, and disability in encouraging equality, diversity, and inclusion, and in meeting the aims and commitments set out in the equality, diversity and inclusion policy.
- Monitoring will also include assessing how the equality, diversity and inclusion policy, and any supporting action plan, are working in practice, reviewing them annually, and considering and taking action to address any issues.

3. Additional Information & Help

Use of the organisation’s grievance and/or disciplinary procedures does not affect an employee’s right to make a claim to an employment tribunal within three months of the alleged discrimination.

For advice and guidance on any aspect of this policy/procedure document please contact:

Human Resources
The People Team