



Our Year in Numbers 2018- 2019

Making every day count.

The stories of our patients and families speak for themselves. Their experiences demonstrate the impact Havens Hospices has made, 'Making every day count' no matter how long we've been caring for them.

Here is what we've been able to achieve with your support. We hope you feel proud, knowing that you've been able to contribute to this level of care.

856 patients cared for across all our hospice care services



53% of our care delivered in the community, including patients' homes



For every **£1** donated, **68p** is spent on providing care

128 young adults supported by The J's, through **6,143** hours of care

7,710 hours of care and **85** Day Stays given at Little Havens



1214 times that our Wellbeing Team gave support to someone close to a patient

1034 volunteers giving **198,528** hours of help for free saving us **£2.7 million**



Total cost each year to run our hospice care services – **£6.6 million**

51,600 hours of care provided at Fair Havens In Patient Unit



1 million items sold across our **23** charity shops

1,200 complementary therapy treatments given



6,753 hours of care provided by Fair Havens Hospice at Home



To find out more about our hospice services, or to help us raise money to fund this care, visit havenshospices.org.uk or call **01702 220350**

Every one of us
Making every day count.

Havens Hospices is registered in England and Wales as a company limited by guarantee.
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