

Volunteer Role Description

Role	Volunteer l	Beauty /Aromatherapist/Reflexologists/Massage Therapists/Reiki therapist	
tre ev Th		To provide aromatherapy, massage, reflexology, Reiki and beauty therapy treatments to staff within Havens Hospices at the Staff Wellbeing monthly evenings, until successful completion of the Observed Practice Programme. The opportunity to work with patients, carers and staff within Havens Hospices will then be explored	
Team role based in V		in Wellbeing	
Time Commitment		The role is flexible but we would like you to commit to once a month	
		will be based at both Hospice sites, Fair Havens Hospice, Prittlewell and Little ns Hospice, Thundersley	
What's in it for you?		 Named Volunteer Coordinator The opportunity to develop new and existing skills and make a key contribution to the work of the hospices Gaining hands on work experience within a professional organization The chance to be at the heart of your local community, meet new people and be part of an enthusiastic team Regular support / catch ups Agreed out of pocket travel expenses Certificate of Volunteering on request 	



What will I be doing?

- Providing appropriately qualified beauty therapy (Level 2 and/or Level treatments) or complementary therapies (reflexology, massage and aromatherapy, including Indian head massage), Reiki (Minimum Reiki 2) to staff, patients and carers
- Adhering to the complementary therapy policy
- Respecting and adhering to confidentiality requirements
- Undertaking any Mandatory Training which is in line with Havens Hospices policies and guidelines
- Any other duties designated by the Team Volunteer Coordinator

A tunic and all relevant equipment is provided (need to provide own black trousers)

Experience and qualifications

- You will be flexible, friendly, willing to be part of a team and enjoy working in an environment dealing with emotions and feelings
- You will have one or more recognised qualification in beauty/complementary therapy and anatomy and physiology (acceptable to Havens Hospices)
- You will have excellent communication skills
- You will have dealt appropriately with your own experiences of grief and loss

What you need to know

- You will attend an informal interview. If you are successful, we will require
 - two satisfactory references to be returned for you
 - o a satisfactory DBS check (police check) for certain roles
 - o you to complete some recruitment paperwork
 - you to attend an induction session and any additional training relevant to the role
 - you to adhere to all our current policies and procedures
 - o you to maintain dependable and regular communication
- Due to the nature of our work and our duty of care to our patients and volunteers, we do have a policy in place around people applying to volunteer, who have experienced a close bereavement. This is looked



	at on an individual basis and will be discussed at the informal interview
Contact details	Volunteer Services 01702 426237 volunteering@havenshospices.org.uk